



Extended service plans
for your UltiMaker &
MakerBot printers



Protection that keeps you printing.

UltiMakerCare provides comprehensive protection for the full range of UltiMaker 3D printers—including the Sketch, Sketch Sprint, S6, S8, and Factor 4. Whether you're in a classroom or a professional setting, choose from 1-, 2-, 3-, or 5-year service plans designed to keep your printer running smoothly—so you can focus on creating.

Applicable for the following UltiMaker 3D printers

Sketch, Sketch Sprint, S6, S8, and Factor 4

Get started today.

Talk to us about the right UltiMaker Care plan for your organization or classroom.

[Contact us](#)

Why Choose UltiMakerCare?

✓ Hot Swap Service:

If your printer encounters an issue covered by the plan, you'll receive a replacement device right away. Minimize downtime and keep your workflow moving with a working printer always on hand.

✓ Flexible Coverage Options:

Select the plan that best fits your needs with 1-, 2-, 3-, or 5-year coverage options. Plans can be extended with 1- or 2-year renewals, for up to 5 years of continuous service.

✓ Direct Access to our Support Engineers:

Get expert help when you need it—from setup and troubleshooting to print quality and optimization. Support is available via phone, email, or live chat, Monday through Friday (9 am–6 pm ET), with email support responses within 6 business hours.

The UltiMaker & MakerBot platform



3D printers that simply work

Our award-winning 3D printers are robust, reliable, and easy to use. They deliver quality parts time and again. Designed and tested to run 24/7, they allow you to achieve the results you need more quickly and easily.



Software for Industry 4.0

Trusted by millions of users across 14 languages, UltiMaker Cura integrates with any workflow through UltiMaker Marketplace plugins. Scale production and digital distribution with UltiMaker Digital Factory.



Success-oriented support

Wherever you are in the world, UltiMaker support is close by. Our global network of service partners offer professional installation, training, and maintenance in your language and time zone.